CHRISTIAN ROJAS

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SUMMARY

Passionate technology enthusiast and software engineering student with experience and extensive education in software development. Technical customer support agent with proven analytical problem solving and customer support skills. Committed to ensuring that quality standards are upheld to promote optimal client satisfaction and business goals.

SKILLS

- HTML
- CSS
- Javascript
- Python
- Django
- ReactJS
- NodeJS
- Github
- Git

- Database (Firebase, Postgresql)
- SQL
- JSON
- Bootstrap
- Agile Methodologies(Kanban, SCRUM)
- Teamwork
- Communication
- Problem Solving
- Customer Service

EXPERIENCE

Software Development Student / Kenzie Academy - Indianapolis, IN   *07/2019 - 07/2020*

- Developed web applications using using technologies such as Django, React.JS, Redux, Node.JS, Express, postgreSQL, Bootstrap.
- Learned and adapted new technologies in order to find solutions for project goals.
- Worked with remote teams using Agile Methodologies, Slack, Zoom, GitHub, in order to meet deadlines and requirements for projects such as a full stack Reddit clone and a content-management system for the Mars Needs Society.
- Completed assignments involving virtual environments, unit testing, object-oriented programming, building and connecting to 3rd party RESTFUL API, web requests, and user authentication systems.

Advanced Repair Agent / Best Buy - Orlando, FL   *08/2017 - Current*

Worked at multiple locations: Union NJ, Minot ND, Orlando FL(current)

- Build relationships with clients in order to provide trusted advice and solutions.
- Set up, test, and configure networks, desktops, laptops, and printers.
- Install PC hardware such as motherboards, RAM, HDD.
- Provide troubleshooting for PC hardware, operating systems and software.
- Coordinate hardware and software repair processes with in store team members and outside vendors.
- Perform client education on aspects of technology in terms they can understand.

EDUCATION AND TRAINING

KENZIE ACADEMY - IN   *07/2020*
Certificate of Full-Stack Web Development

RUTGERS, THE STATE UNIVERSITY oF NEW JERSEYNewark College of Arts And Sciences   *05/2018*
Bachelor of Arts: Information Systems